Visitor Regulations



Welcome to the Museum Ulm!

We are pleased about your visit to the Museum Ulm. To make your stay as pleasant as possible, we ask you to observe a few rules. By entering the museum building you accept the following rules of our house rules. These are binding for all visitors to our museum.

We welcome all interested parties to our museum. Discrimination of any kind will not be tolerated. The Museum Ulm has various barrier-free entrances, a barrier-free WC and an elevator. A wheelchair for the exhibition area is available free of charge on request. Should you have any questions in this regard, please contact the museum staff.

Opening hours and admission fees are posted on our notice boards. Admission tickets are personal and non-transferable. Our cashier will be happy to inform you about offers and discounts.

Jackets and coats, umbrellas, sticks, larger bags and luggage should be deposited at the checkroom or locked in the designated lockers. Medically justified walking aids are excluded. Parents with small children may bring bags or backpacks to the exhibition after consulting the museum staff. We assume no liability for the checkroom or the contents of the lockers.

Please observe the rules of conduct in the exhibition rooms. Smoking is absolutely prohibited in all rooms and outdoor facilities of the Museum Ulm. Eating and drinking is not permitted in the exhibition rooms under any circumstances. No bicycles, scooters, skateboards, inline skates or similar devices may be brought into the interior rooms - with the exception of baby carriages and wheelchairs. Please also refrain from bringing animals into the exhibition rooms of the Museum Ulm. Please behave considerately and appropriately towards other visitors so that nobody is disturbed. In particular, we ask you to refrain from telephone calls in the exhibition rooms and to mute cell phones. Touching the works of art is strictly prohibited. Please ensure that a safe distance of at least 50 cm is maintained between you and the individual exhibits. Parents, teachers, as well as supervisors and guardians are obliged to supervise their children during their stay at the Museum Ulm and to ensure that the safety of the children and the exhibits is not endangered. Visitors are liable for all damages caused by their behavior.

Photography and filming are only permitted in the rooms of the permanent exhibition for private purposes without flash and tripod. Works of art owned by third parties that are shown as loans in the exhibitions may not be photographed or filmed. A corresponding picture symbol to indicate the photo prohibition can be found at the entrance of the affected exhibition area or on the respective objects. Please obtain written permission for commercial photography and filming. Alienation of pictures does not release you from the written permission of the Museum Ulm.

The supervisory staff will ensure that visitors comply with the rules and regulations. We therefore ask you to follow the instructions of the supervisors. Please also note that failure to comply with the rules may result in exclusion from the museum visit.

The Museum Ulm reserves the right to issue more extensive or deviating instructions in individual cases to regulate the operation of the exhibition.

We thank you for your understanding and wish you an interesting, pleasant and entertaining stay.

Your museum team September 2019